

# Privacy Policy

## 1. Introduction

This Privacy Policy describes how Unlock Now ("Service," "we," "us," or "our") collects, uses, and shares your personal information when you use our website, <https://unlocknow.net/>, and any related services (collectively, the "Service"). We are committed to protecting your privacy and handling your data in an open and transparent manner.

## 2. Data Controller

The data controller responsible for your personal information is Unlock Now, with its registered office in Netherlands.

## 3. Information We Collect

We collect various types of information in connection with the Service, including:

### 3.1. Information You Provide to Us

- **Account Information:** When you create a User Account, we collect your username, email address, and password. You may also choose to provide additional information such as a profile picture or a brief description.
- **Content Information:** When you upload, publish, or share Content through the Service, we collect the Content itself and any associated metadata (e.g., title, description, tags).
- **Communication Information:** If you contact us directly, we may receive additional information about you, such as your name, email address, phone number, and the contents of the message or attachments you may send us.
- **Payment Information:** If you make purchases or engage in transactions through the Service, we may collect payment information, such as credit card details or other financial account information.

### 3.2. Information We Collect Automatically

- **Usage Data:** We automatically collect information about your interaction with the Service, such as the pages you visit, the features you use, the Content you view or download, and the time and duration of your activities.
- **Device Information:** We collect information about the device you use to access the Service, including the device type, operating system, unique device identifiers, and mobile network information.
- **Log Data:** Our servers automatically record information that your browser sends whenever you visit our Service. This may include your IP address, browser type and settings, the date and time of your request, and how you interacted with the Service.

- **Cookies and Similar Technologies:** We use cookies and similar tracking technologies to collect information about your browsing activities, remember your preferences, and personalize your experience. You can manage your cookie preferences through your browser settings.

## 4. How We Use Your Information

We use the information we collect for various purposes, including:

- **To Provide and Maintain the Service:** To operate, maintain, and improve the functionality of the Service, including enabling you to create accounts, upload and download Content, and interact with other users.
- **To Personalize Your Experience:** To tailor the Content and features we offer to your interests and preferences.
- **To Communicate with You:** To send you service-related notifications, updates, security alerts, and administrative messages. We may also respond to your inquiries and provide customer support.
- **To Analyze and Improve the Service:** To understand how users interact with the Service, identify trends, and make improvements to our features and offerings.
- **To Ensure Security and Prevent Fraud:** To protect the security and integrity of the Service, detect and prevent fraudulent activities, and enforce our Terms of Service.
- **To Comply with Legal Obligations:** To comply with applicable laws, regulations, and legal processes, such as responding to legal requests or court orders.
- **For Marketing and Promotional Purposes:** To send you marketing communications about our products, services, and promotions, where permitted by law and in accordance with your preferences.

## 5. How We Share Your Information

We may share your information with third parties in the following circumstances:

- **With Other Users:** Content you upload and your public profile information (e.g., username, profile picture) may be visible to other users of the Service.
- **With Service Providers:** We may share your information with third-party service providers who perform services on our behalf, such as hosting, data analysis, payment processing, customer support, and marketing. These service providers are obligated to protect your information and use it only for the purposes for which it was disclosed.
- **For Legal Reasons:** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court order or government agency).
- **In Case of Business Transfers:** In the event of a merger, acquisition, reorganization, bankruptcy, or sale of all or a portion of our assets, your

information may be transferred as part of that transaction.

- **With Your Consent:** We may share your information with third parties when we have your explicit consent to do so.
- **Aggregated or Anonymized Data:** We may share aggregated or anonymized data that cannot reasonably be used to identify you with third parties for various purposes, including analytics, research, and marketing.

## 6. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Right to Access:** You have the right to request access to the personal information we hold about you.
- **Right to Rectification:** You have the right to request that we correct any inaccurate or incomplete personal information.
- **Right to Erasure ("Right to be Forgotten"):** You have the right to request that we delete your personal information under certain circumstances.
- **Right to Restriction of Processing:** You have the right to request that we restrict the processing of your personal information under certain circumstances.
- **Right to Data Portability:** You have the right to receive your personal information in a structured, commonly used, and machine-readable format and to transmit that data to another controller.
- **Right to Object:** You have the right to object to the processing of your personal information under certain circumstances, including for direct marketing purposes.
- **Right to Withdraw Consent:** If we are relying on your consent to process your personal information, you have the right to withdraw that consent at any time.
- **Right to Lodge a Complaint:** You have the right to lodge a complaint with a supervisory authority if you believe that our processing of your personal information infringes applicable data protection laws.

To exercise any of these rights, please contact us at [officeunlocknow@gmail.com](mailto:officeunlocknow@gmail.com).

## 7. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## 8. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, including for the purposes of satisfying any

legal, accounting, or reporting requirements.

## 9. Children's Privacy

Our Service is not intended for children under the age of 13, and we do not knowingly collect personal information from children under 13. If we become aware that we have collected personal information from a child under 13 without parental consent, we will take steps to delete that information.

## 10. Third-Party Links

Our Service may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices of these third parties. We encourage you to review the privacy policies of any third-party sites you visit.

## 11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Last Updated" date at the top of this policy. We encourage you to review this Privacy Policy periodically for any changes.

## 12. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Email: [officeunlocknow@gmail.com](mailto:officeunlocknow@gmail.com)

Website: <https://unlocknow.net/>